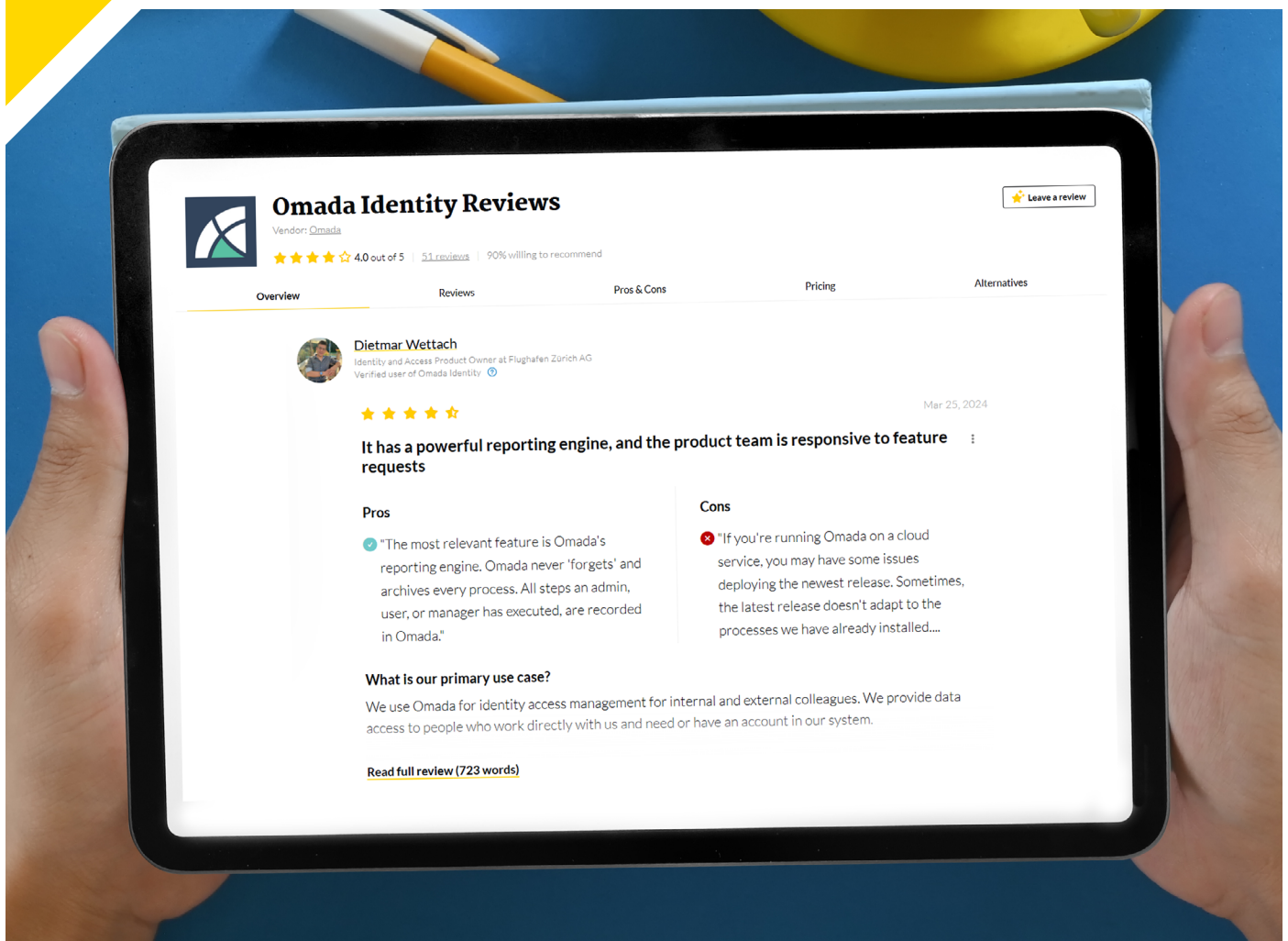


PeerPaper™ Report 2025

Based on Real Users of Omada Identity Cloud

Guide to Omada Identity Cloud and Its Comprehensive Identity Governance Benefits



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Introduction: Real Voices on IGA with Omada

Organizations implement Identity Governance and Administration (IGA) to control user access, reduce security risks, ensure compliance, and improve operational efficiency. As IT environments become more complex, with hybrid infrastructures, growing user bases, and stricter regulations, selecting an IGA platform that aligns with business needs is more critical than ever.

The most credible insights into IGA solutions come directly from practitioners who use them every day. This PeerPaper draws on verified PeerSpot reviews from real Omada Identity Cloud customers, including IT leaders, security professionals, and compliance experts, who share how Omada helps them overcome challenges, streamline operations, and deliver measurable results at scale. By capturing these firsthand experiences, we offer a transparent view of how organizations are improving efficiency, strengthening compliance, and achieving long-term value with Omada's modern IGA platform.



Product Owner
at an energy/utilities company
with 5,001-10,000 employees

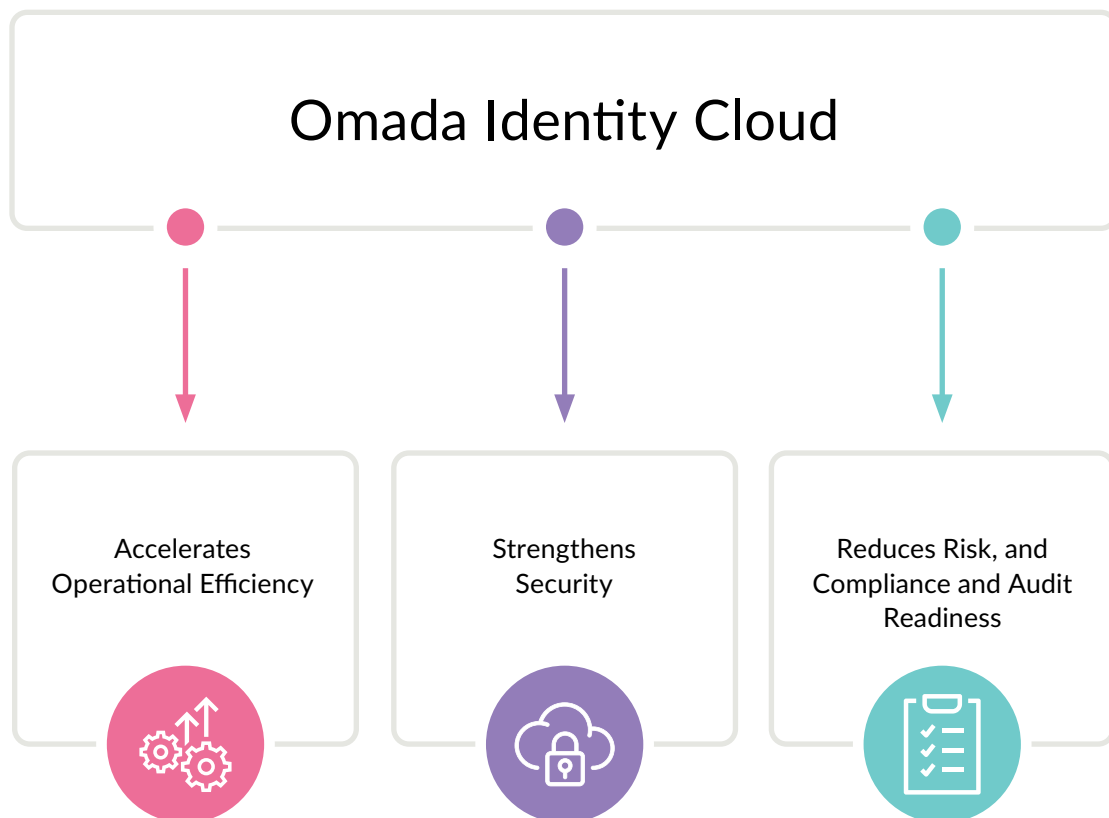


“Surveying is a valuable feature because it allows us to import data and see who has access to what data, for example.”

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“As an administrator, we benefit from a lot of functionality that is available out of the box, but it is also configurable to meet our specific needs. Overall, the integration is excellent. A standardized approach is needed, but you can also adapt how you want things to look.”

Senior Systems Consultant, Retailer, 10,001+ Employee



Chapter 1: Accelerating Operational Efficiency

Manual identity management processes no longer keep pace with today's demands for security and regulatory compliance. Enterprises require solutions that deliver immediate value while building the groundwork for advanced governance. Accelerated implementation through no-code configuration, rapid time to value, and task automation transforms identity management from a resource-intensive burden into a strategic enabler.

Fast Implementation and Time to Value

Getting started quickly is essential for organizations that need to demonstrate results and justify investments. Lengthy deployments delay value and add cost.

Omada can help customers reduce complexity, speed up deployments, and contribute to a faster time to value, allowing teams to modernize IGA without lengthy customization projects.

"We saw the value in Omada Identity within the first four months. Omada Identity deployed within 12 weeks. Omada Identity's built-in data filtering eliminates the need for time-consuming manual data exports and filtering, allowing users to analyze information directly within the platform and make quicker, data-driven decisions. Omada Identity has saved us time which could correlate to cost savings."

Director, Identity and Access Management, Computer Software Company, 1,001-5,000 Employees



**Streamlined
IGA Deployment**



Director, Identity and
Access Management
at a computer software company
with 1,001-5,000 employees



**“Omada Identity’s
built-in data filtering
eliminates the need
for time-consuming
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and filtering, allowing
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information directly
within the platform
and make quicker,
data-driven decisions.”**

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“Omada’s focus on fundamentals and best practices streamlined our IGA deployment, achieving it within a 12-week timeframe. Their dedicated team, including our designated groups and partners, consistently provides prompt and helpful responses to our inquiries.”

Solution Manager, AB Group, Tech Services Company, 11-50 Employees

The result: Faster implementation, lower project costs, and earlier realization of business value.

Seamless Integration Across Hybrid Environments

With IT environments spanning on-premises, cloud, and hybrid, IGA solutions must connect seamlessly across all platforms and applications. When systems don’t integrate well, organizations face delays, manual workarounds, and incomplete coverage that undermine identity governance.

Omada addresses this challenge with extensive out-of-the-box connectors, flexible APIs, and the ability to integrate through secure channels. This connectivity ensures organizations can extend identity governance to all critical systems without costly custom development. By simplifying integration, Omada helps IT teams unify identity processes, accelerate adoption, and maximize enterprise value.

"The most valuable feature of Omada is its API connectivity, which allows seamless integration with various services like SAP, GRC, and Microsoft licenses. Its versatility in integration is a major plus." He goes on to say, "The main benefits of Omada for our company include its seamless integration with our existing software, making it easier for us to personalize our processes."

João Toso, IAM Implementation Specialist, Mahle International GmbH, Manufacturing Company, 10,001+ Employees

"As an administrator, we benefit from a lot of functionality that is available out of the box, but it is also configurable to meet our specific needs. Overall, the integration is excellent. A standardized connector REST scheme allows us to connect to a wide range of systems, including LDAP and others, simply by configuring connectors. This eliminates the need for custom development in most cases. This is a major advantage. Additionally, the platform offers a user-friendly drag-and-drop interface that empowers us to create custom data, views, and processes with ease. By simply clicking within the tool, we can achieve significant functionality without any coding required."

Senior Systems Consultant, Retailer, 10,000+ Employees

The result: A connected identity landscape that accelerates adoption and eliminates costly manual effort.



Solution Manager
at AB Group



"Omada's focus on fundamentals and best practices streamlined our IGA deployment, achieving it within a 12-week timeframe."

[Read review »](#)



João T.
IAM Implementation
Specialist at MAHLE Shared
Services Poland Sp. z o.o.



“The most valuable feature of Omada is its API connectivity, which allows seamless integration with various services like SAP, GRC, and Microsoft licenses. Its versatility in integration is a major plus.”

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Automates Manual Processes

Automating Identity Lifecycle Management

Manual identity processes consume resources, introduce errors, and create security gaps. Automating these tasks is the key to sustainable efficiency.

Omada helps enable organizations to streamline operations by automating provisioning, deprovisioning, approvals, and role management. This reduces manual workload while ensuring consistency and accuracy across the identity lifecycle. IT resources can be freed up for higher-value initiatives that drive business growth.

“User lifecycle management is a key element of our new setup. Omada automatically removes employee access when they leave the company. Moreover, Omada saves time when provisioning access for new identities. Automating user account provisioning across various systems should save us significant time and money.”

IT Project Manager, Energy/Utilities Company, 10,000+ Employees

“It has helped automate a lot of manual processes, reducing errors and making the work more reliable.”

Product Owner, Energy/Utilities Company, 5,001-10,000 Employees

“Omada’s best feature is creating accounts, automatically assigning permissions, and distributing resources based on assignment policies.”

Client Platform Engineer, Energy/Utilities Company, 201-500 Employees

The result: Reduced time spent on repetitive tasks, fewer errors, and added capacity for strategic initiatives.



IT Security Consultant
at a computer software company
with 501-1,000 employees



“Omada gives us a clearer view of user access and permissions. The solution’s identity analytics help us make informed decisions faster by providing a bird’s eye view.”

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Driving Efficiency with Identity Analytics

Without visibility into user access and policy compliance, organizations may waste time on manual reviews and remain exposed to risk. Analytics empower teams to make better decisions faster.

Omada provides insights into access trends, anomalies, and policy violations, enabling proactive action. Teams can identify risks early, streamline oversight, and improve both efficiency and security.

“Omada’s Identity Analytics is a valuable tool because it empowers us to make informed decisions quickly. Traditionally, this would require sifting through numerous pre-built reports or even creating custom reports from scratch. Thankfully, Omada streamlines this process. The system allows us to easily export data into a format like Excel, providing the flexibility to analyze information in whichever way best suits our needs. This makes it a powerful feature for not only understanding the data within Omada but also for presenting it to others in a familiar and accessible format like Excel spreadsheets.”

Solution Manager, AB GroupTech Services Company, 11-50 Employees

“Omada gives us a clearer view of user access and permissions. The solution’s identity analytics help us make informed decisions faster by providing a bird’s eye view.”

IT Security Consultant, Computer Software Company, 501-1,000 Employees

The result: Faster decisions, stronger oversight, and improved efficiency without adding headcount.



Reduces Human Error

Modernizing Legacy Identity Systems

Legacy identity systems can be inflexible, costly to maintain, and often leave compliance and security gaps. Organizations depending on outdated tools may face high operating costs, limited automation, and exposure to risk.

Omada helps empower organizations to replace legacy IGA with a cloud-based platform designed for scalability, automation, and adaptability. This modernization helps reduce technical debt while unlocking efficiency and security benefits that legacy systems cannot deliver.

"Omada Identity has significantly improved our efficiency in several ways. First, automating tasks that were previously done manually, has freed up our staff's time. Second, data quality has increased because there are fewer manually populated fields, reducing the possibility of human error. Third, it increased our compliance standards and gave us better audit reports."

IT Team manager, Financial Services Firm, 10,001+ Employees

"It has a very user-friendly interface compared to what we are used to, and it is highly configurable. In the old solution, when we needed to do something, we had to have a programmer sitting next to us, whereas, in Omada Identity, everything is configurable."

Michael Rask Christensen, Principal Cybersecurity Consultant, Tech Services Company, 1,001-5,000 Employees

The result: A future-ready IGA solution that can evolve with business needs while reducing cost and risk.

Chapter 2: Strengthening Security and Reducing Risk

While operational efficiency delivers immediate value, organizations also face persistent security risks that manual processes cannot adequately address. Omada helps enterprises close critical security gaps through automated deprovisioning, role-based access controls, and adaptive protection that responds to evolving threats.

Eliminating Orphaned Accounts

Unmanaged (or orphaned) accounts are one of the most common causes of security breaches. When former employees or contractors retain access, organizations may face unnecessary exposure and compliance risks.

Omada delivers automated deprovisioning so access is removed the moment an employee leaves. This closes a critical security gap, reduces the risk of unauthorized activity, and gives security teams confidence that no hidden accounts remain.

“Omada removes access automatically when employees leave the organization. It feels good to know that when an employee becomes inactive, all their resources are deprovisioned, and they’re locked out.”

Client Platform Engineer, Energy/Utilities Company, 201-500 Employees



**Improves
Security Posture**



Gjert T.

Chief Information Security Officer
at a manufacturing company with
5,001-10,000 employees



“We have Omada set up to remove an employee’s access as soon as the employee leaves.”

[Read review »](#)

“We have Omada set up to remove an employee’s access as soon as the employee leaves. When we started to do this, we saw that quite a few of our accounts were actually removed, meaning we had holes in our security. There were too many active accounts, compared to what should be active. That was one of the first things we saw.”

Gjert Tronstad, Chief Information Security Officer, Manufacturing Company, 5,001-10,000 Employees

“Our Omada solution is set up to remove an employee’s access as soon as that employee leaves our organization. It has affected security positively because previously, if an employee switched departments, went on a sabbatical, or took a long holiday, his permissions in the system remained unchanged until someone woke up and noticed. After implementing Omada, if I change departments tomorrow, all my current permissions will be gone the day after tomorrow and will be switched to the new department.”

Peter Schouten, Systems Administrator, Avans Hogeschool, Educational Organization, 1,001-5,000 Employees

The result: Lower risk of breaches, fewer compliance gaps, and greater peace of mind.



Thieu A.
IT System Admin at
Avans Hogeschool



“Omada’s role-based access control helps our security posture by enabling us to assign certain rights to people based on their roles.”

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Role-Based Access Controls

Excessive or inappropriate access rights can create significant vulnerabilities. A traditional role management model is often inconsistent, leaving some users with far more access than their jobs may require.

Role-based access controls can simplify security by helping to ensure that users only receive the access they need to perform their jobs. Utilizing Omada Identity Cloud, organizations can define and enforce clear roles that align with business functions, reducing their risk of privilege misuse as well as streamlining the access management process.

“Omada’s role-based access control helps our security posture by enabling us to assign certain rights to people based on their roles.”

Thieu Ackermans, IT System Admin, Avans Hogeschool, Educational Organization, 1,001-5,000 Employees

“With role-based access controls, system owners have a better overview of who has access to their system and the permissions. They can see for themselves what is possible. We previously lacked an adequate overview of the systems, so users could potentially have access to things that they shouldn’t.”

Client Platform Engineer, Energy/Utilities Company, 201-500 Employees

“With roles, we can give people the right amount of rights for the job they are doing at the moment. It helps us to stay compliant and secure because there is an end date and rights and roles are disabled.”

Angéla, Senior IAM Specialist, Gemeente Utrecht, Government, 5,001-10,000 Employees

The result: Tighter control over access, simpler administration, and reduced risk of insider threats.

Granular Controls and Adaptive Protection

Threats evolve quickly, and organizations need identity governance that can adapt in real time. Static rules or manual processes cannot keep up.

Omada strengthens protection with granular access controls, automated policy enforcement, and rapid response capabilities. By combining automation with intelligent governance, organizations can stay ahead of evolving threats while ensuring compliance with strict security requirements.



“Omada Identity’s role-based access control has significantly reduced manual work and streamlined financial Electronic Access Provisioning systems. We’ve gained greater control, achieved compliance, and improved transparency through enhanced reporting. Additionally, Omada Identity empowers us to implement granular security measures, further enhancing our security posture.”

Product Owner, Energy/Utilities Company, 5,001-10,000 Employees

“Omada Identity helps us maintain compliance and security. We no longer encounter the classic scenario where a student or someone moves between departments, collecting permissions from each department along the way. As a result, we don’t end up with the most powerful employee in the company. This is because every time someone changes departments, a recertification process is initiated to verify if their access is still appropriate for their current or future role.”

Marc Plagge, IAM Product Owner, Transportation Company, 5,001-10,000 Employees

“If somebody does something that is not alright and we want to block the account immediately, we have a process. It takes a few minutes, and the account is blocked and the pass that they have for the building no longer works.”

Angéla, Senior IAM Specialist, Gemeente Utrecht, Government, 5,001-10,000 Employees

The result: A stronger security posture that protects sensitive data and keeps organizations resilient against both internal and external threats.



Product Owner
at a energy/utilities company
with 5,001-10,000 employees



“Omada Identity’s role-based access control has significantly reduced manual work and streamlined financial Electronic Access Provisioning systems. We’ve gained greater control, achieved compliance, and improved transparency through enhanced reporting.”

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Chapter 3: Compliance and Audit Readiness

Meeting regulatory requirements demands more than efficient processes and strong security controls. It requires proof. Organizations need complete visibility into user access, detailed audit trails, and streamlined certification processes to demonstrate compliance and respond confidently to auditor requests.

Visibility into User Access Privileges

Compliance depends on complete, accurate visibility into who has access to what. Without this transparency, audits become difficult and organizations risk exposing sensitive systems.

Omada helps provide a single source of truth for user access across hybrid environments. IT and compliance teams gain clear, centralized visibility which makes it easier to demonstrate control, improve accountability, and act quickly on auditor requests.

“The key benefit of Omada Identity is maintaining complete control. We have full visibility into user access privileges. Additionally, Omada Identity provides a rich set of tools for conducting surveys and attestations. This comprehensive approach helps us achieve audit-ready status and demonstrates compliance.”

Solution Manager, AB Group, Tech Services Company, 11-50 Employees

The result: Full transparency into user access, reducing audit risk and strengthening trust.



Solution Manager
at AB Group



“The key benefit of Omada Identity is maintaining complete control. We have full visibility into user access privileges.”

[Read review »](#)



Dietmar W.
Identity and Access Product
Owner at Flughafen Zürich AG



“The most relevant feature is Omada’s reporting engine. Omada never ‘forgets’ and archives every process. All steps an admin, user, or manager has executed are recorded in Omada.”

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Reliable Reporting for Compliance and Audits

Audit Trail and Reporting Capabilities

Auditors expect clear, reliable evidence of how access is granted, used, and removed. Gathering this manually can be slow and error-prone as well as divert valuable resources.

Omada Identity Cloud automatically generates detailed audit trails and reporting, delivering instant proof of compliance. Teams can respond quickly to auditor requests while saving significant time and effort in audit preparation.

“The most relevant feature is Omada’s reporting engine. Omada never ‘forgets’ and archives every process. All steps an admin, user, or manager has executed are recorded in Omada.”

Dietmar Wettach, Identity and Access Product Owner, Flughafen Zürich AG, Aerospace/Defense Firm, 1,001-5,000 Employees

“It also helps us with internal and external audits. The auditors ask us why users can access particular systems, and we can produce reports for them. It saves us time because we don’t need to spend hours looking through various systems to determine who has been given access. Omada documents who has requested or approved access. You can see when access stopped and why.”

Carsten Eiberg, IAM Security Specialist (Omada Specialist), Insurance Company, 1,001-5,000 Employees

The result: Faster, less stressful audits with reliable reporting that reduces compliance costs.

Streamlining Certification Surveys

Access certifications are critical to proving compliance, but manual reviews are time-consuming and disruptive. Managers often face “audit fatigue” from repeatedly validating access.

Omada streamlines certification surveys, making it easier for managers to review and approve access quickly and accurately. By leveraging identity analytics to highlight high-risk or unusual access, reviewers can focus their effort where it matters most. This helps meet compliance obligations consistently while minimizing the burden on business leaders.

“Our organization is piloting Omada Identity’s certification survey feature to streamline access reviews. This automated approach will ensure compliance and security by automatically collecting data from target systems, eliminating the need for administrators to manually extract, filter, assess, and compile information – a significant time saver.”

Director, Identity and Access Management
Computer Software Company
1,001-5,000 Employees

“Surveying is a valuable feature because it allows us to import data and see who has access to what data, for example.”

Product Owner, Energy/Utilities Company, 5,001-10,000 Employees

“We have used Omada’s certification surveys to recertify roles or to determine if roles are relevant.”

Manager, Manufacturing Company, 5,001-10,000 Employees

The result: Simplified certifications that strengthen compliance while reducing audit fatigue.



Client Platform Engineer
at a energy/utilities company
with 201-500 employees



“Omada’s best feature is creating accounts, automatically assigning permissions, and distributing resources based on assignment policies.”

[Read review »](#)



IT Project Manager
at a energy/utilities company
with 10,001+ employees



“User lifecycle management is a key element of our new setup. Omada automatically removes employee access when they leave the company.”

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Regulatory Compliance Capabilities

Companies are facing a growing maze of regulations and compliance requirements.. To stay compliant, they need solid controls, accurate reporting, and complete visibility across the organization

Omada helps embed compliance into daily identity governance processes. It offers a centralized dashboard that gives teams instant visibility into the compliance status, enabling immediate action and providing a comprehensive approach.

“Omada improves our security and compliance. As a financial institution, we are required by regulations to manage employee access in a highly structured manner. This tool supports that effort.”

Tomas S., Product Owner, Financial Services Firm, 10,001+ Employees

“The main benefits of Omada Identity lie in its regulatory compliance capabilities. This is particularly important for companies like ours that manufacture medical products. Many of our processes related to medical components are maintained and documented within SAP.”

Thorsten Brüggemann, Head of IT Identity Team, Manufacturing Company, 10,001+ Employees

The result: Continuous compliance readiness with real-time visibility that protects both reputation and business operations.

Conclusion

The PeerSpot reviewers featured in this paper share a common story: Omada helped them solve real problems. IT teams report saving significant time through automation. Security teams describe closing gaps like orphaned accounts within weeks of implementation. Compliance teams point to faster audits and certification surveys that no longer burden managers.

These aren't abstract improvements. Reviewers cite 12-week implementations, accounts deprovisioned the day employees leave, and audit reports generated in minutes instead of hours. The pattern across industries and company sizes is consistent: organizations gain control, reduce manual work, and strengthen security without the complexity they expected.

For enterprises evaluating identity governance solutions, these peer experiences provide practical insight into what's possible. The PeerSpot reviewers in this paper demonstrate that modern IGA can deliver measurable value quickly while building the foundation for long-term governance maturity.

About PeerSpot

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About Omada

Omada simplifies Identity Governance by providing a full-featured, cloud-native IGA solution that streamlines the complex processes of managing user identities, access, and entitlements. With a focus on automation and user-centric design, Omada reduces manual tasks and enhances operational efficiency, ensuring that organizations can easily enforce security policies, comply with regulations, and manage user access at scale. By leveraging advanced technologies such as AI-driven decision-making and role-based access control (RBAC), Omada enables businesses to achieve stronger security, better compliance, and improved user experiences without the complexities traditionally associated with identity governance.