



Driving Efficiency through Modern Identity Governance

Real-World Success Stories on
Streamlining Identity, Reducing
Complexity, and Scaling with Omada



Introduction

Unlocking Efficiency Through Modern Identity Governance

For many organizations, identity governance has long been associated with complex workflows, manual tasks, and costly administrative overhead. Legacy systems and homegrown solutions often struggle to keep up with today's pace of change, creating bottlenecks that slow down onboarding, delay access, and tie up IT resources.

Moving to a modern Identity Governance and Administration (IGA) solution can change this.

This eBook shares how leading organizations across industries are achieving measurable efficiency gains by modernizing their identity governance with Omada. From faster provisioning to reduced audit preparation time, these real-world stories show what's possible when identity processes are automated, streamlined, and aligned with business needs.

If your team is ready to reduce complexity, reclaim time, and empower your users, these real-world stories can be your roadmap.

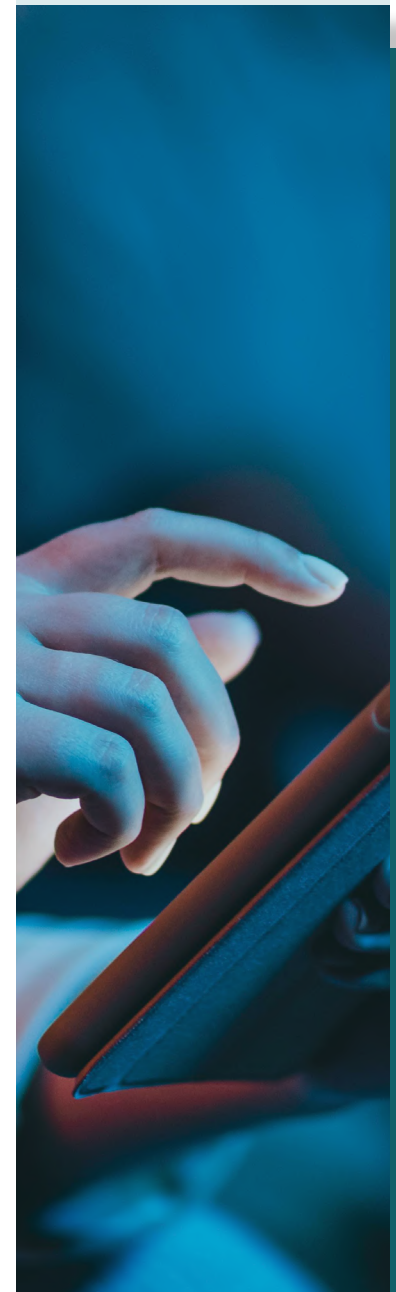


Table of Contents

This e-book details how your IT peers are achieving compliance with Omada. See how we can support your organization in achieving and maintaining compliance with industry standards and regulatory.

Telenor Norway

Norway's Number One Telecommunications Provider Chooses Omada for Identity and Access Governance

Telenor, a Norwegian telecommunications company operating across the Nordics and Asia, was looking for a modern in-house Identity Governance and Access Management (IGA) solution to improve their day-to-day operations, enhance their security posture, and meet various compliance mandates.

Business Drivers and Requirements

Telenor has been modernizing its business and working to automate processes to free up resources wherever possible. The organization is divided into various business units across multiple geographies, which over time created data siloes and a lack of transparency, a primary driver in their search for a modern approach to managing, securing, and enabling their workforce. Having centralized solutions that could serve as a single source of truth, providing visibility throughout the organization was critical.

Use Cases

Telenor chose Omada to support their business requirements for improved security, risk mitigation, and compliance by adopting a standards-driven approach to IGA avoiding unnecessary over-customization. They selected [Omada Identity](#) primarily to support the following initiatives:

1. Automating user management by enabling seamless workflows for access requests and reviews

2. Minimizing the number of orphaned accounts without ownership
3. Integrating a wide variety of applications and systems
4. Managing the identity lifecycle to ensure proper access on day one of a role, and removing access when no longer needed
5. Improving policy and role management to ensure that policies and roles are consistently right-sized to meet business needs
6. Complying with audit and compliance mandates with easy access to overviews, reports, and dashboards

Results and Improvements

Since implementing Omada, Telenor has been able to eliminate hundreds of orphaned accounts, gain complete visibility into who had access to what, enable employees and contractors to more easily request and receive access to devices and applications, and improve audit readiness.

As a result of their deployment of Omada Identity Cloud, Telenor was able to minimize tedious tasks for business users and administrators, improve their security posture by eliminating orphaned accounts, and be better prepared and positioned to meet the continually changing demands of compliance mandates.



Country: Norway

Industry: Telecommunication

Solution: Omada Identity Cloud

Key Takeaways

- Improved day-to-day operations across the organization
- Automating processes to free up resources
- Improved security, risk mitigation, and compliance with a standards-driven approach to IGA
- Automating user management by enabling seamless workflows for access requests and reviews

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DEKRA

DEKRA Moves from a Home-Grown to a Modern IGA SaaS Solution with Omada in Record Time

Headquartered in Stuttgart Germany, DEKRA is a global company that offers expert services, including vehicle inspection, expert appraisals, claims services, industrial and building inspections, safety consultancy, testing and certification of products and systems, as well as training courses and temporary work. DEKRA has over 40,000 employees and services offered across 60 countries and six continents.

As part of their digital transformation, DEKRA moved from an in-house developed access management solution to a modern, cloud-based Identity Governance and Administration (IGA) solution from Omada, which has led to significant productivity improvements, as well as substantial cost savings.

Challenges before Omada

Prior to Omada, DEKRA had an in-house developed solution for access management that created numerous inefficiencies. As is the case with many in-house solutions, DEKRA had crafted a tool to solve for a static set of requirements, but as the business changed, the amount of manual effort needed for support made it necessary to evaluate a more modern approach. Further, the ability to enable business users to easily request access was non-existent, and it was similarly difficult for administrators to understand who was requesting access to what.

Requirements and Selecting Omada

Omada Identity Cloud, a SaaS-based IGA solution, jumped to the top of DEKRA's list, as it satisfied nearly 100% of their requirements. Omada was also able to fulfill DEKRA's need to integrate with a wide range of applications to support employees and contract workers across multiple countries and regions.

Results

The DEKRA team is well on its way to successfully replacing its legacy, homegrown solution with a modern IGA platform, advancing its broader digital transformation efforts. By streamlining and automating the access request and approval process, DEKRA has significantly reduced Help Desk calls and enabled faster access provisioning with the appropriate security controls in place. The organization realized a tangible return on investment (ROI) within just 6 months and is now rapidly scaling the solution to support additional use cases. With Omada, DEKRA is already seeing measurable gains in productivity and operational efficiencies through:

- A reduction in help desk calls
- Faster onboarding of new employees, from weeks to hours
- A significant reduction in the time required to prepare for audits
- Less time needed to create new user accounts and provision access
- Fewer resources required to manage IAM (Identity & Access Management)



Country: Germany

Industry: Public Safety

Solution: Omada Identity Cloud

Key Takeaways

- Significant productivity improvements, including time and cost savings
- From in-house developed and inefficient solution to improved efficiency with Omada's Modern IGA SaaS Solution
- Streamlined and automated access requests and approval processes
- Reduction in help desk calls
- Tangible return on investment within 6 months
- Improvement in production and efficiencies

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Royal Schiphol Group

Royal Schiphol Group Chose Omada to Increase Efficiency of Account Lifecycle Management

Royal Schiphol Group provides airport infrastructure and ensures that its airports remain optimally accessible. Schiphol has a clear ambition to develop Amsterdam Airport Schiphol into Europe's preferred airport for passengers, airlines, and logistics service providers alike.

Schiphol sought a solution to gain access control of its identities and improve lifecycle management of those identities, to deliver time savings and enhance IT security.

"Our main ambition was to gain access control of Schiphol's identities and increase lifecycle management, ensuring the identity access landscape is correct and up to date at all times," says Matthijs Sepers, Program Manager of the [Royal Schiphol Group's](#) identity management and access governance project.

Eliminating the Middle Man

Royal Schiphol Group recently completed a large-scale identity management and access governance project with [Omada](#), to gain control over the organization's identity access processes, govern access and ensure compliance with legislation such as the EU General Data Protection Regulation (GDPR). Using Omada Identity Cloud they manage 7,500 identities, including external employees and partners.

Developing a fully automatic process, eliminating the

need for a middle man, was a central focus of the project. With the goal to eliminate dependency on external parties and the Helpdesk, saving both time and cost. It was essential that the manager responsible be able to do the entire registration and update quickly and independently, working with the identity and access management tool without IT assistance.

"The solution has been successfully implemented and works very well today. The portal is configured in the Royal Schiphol Group style and is easy to use, which was very important to us," says Matthijs Sepers, Program Manager, Royal Schiphol Group

Efficient Lifecycle Management of the Organization's Identities

Once identity access was brought under control, the next step was to ensure governance. Ensuring an easy and efficient lifecycle management process for Royal Schiphol Group's identities, means the data is always up to date. All managers across the organization were automatically granted access to the self-service portal, enhancing both efficiency and usability. They can now quickly and easily see what they need to do, with a simple workflow.

Schiphol

Country: The Netherlands

Industry: Transportation & Logistics

Solution: Omada Identity Cloud

Key Takeaways

- Enhanced access control of the organization's identities and increased lifecycle management
- Improved compliance with legislation such as the EU General Data Protection Regulation
- Automated processes and improved time and cost savings
- Increased IT security
- Efficient lifecycle management process of identities

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AMAG Group

Efficient Role Lifecycle Management with Integration to SAP-HR

Efficient Role Lifecycle Management with Integration to SAP-HR

AMAG Austria Metall AG is an integrated producer of aluminum products for the processing industry. AMAG GROUP employs 1,500 personnel and is headquartered in Ranshofen, Austria. An integral part of AMAG's corporate philosophy is the continuous improvement of processes. Throughout the organization, processes are constantly assessed in the search for possible improvements in terms of quality, costs, and time.

As the IT department at AMAG was experiencing an increased workload and rising costs due to outsourcing and highly manual access provisioning processes, they saw the need for an automated user lifecycle management solution.

Adaptable and Easily Integrated Solution

AMAG based its user access provisioning on identity data and standard roles derived from the HR department with SAP-HR as the leading system and AD and SAP as target systems. To fulfill its requirements for automated user lifecycle management the IT department sought a solution that would streamline the management of identity data from SAP HR, provide connectivity between Microsoft and SAP, and automate the full role lifecycle management process.

A key driver for selecting Omada Identity was the high adaptability of the solution with easy integration across

all systems and applications, and its strong connectivity to SAP systems and Microsoft AD. In particular, the IT department requested a solution that would fulfill the following requirements:

1. Short implementation schedule
2. Integration with SAP HR and Microsoft
3. Provide enterprise-wide automated and efficient user lifecycle management
4. Self-service access request portal

Two Months Implementation Time

The solution in place at AMAG manages 1,200 identities and was implemented in just two months. The solution automates AMAG's user lifecycle management, provisioning, and role management processes.

Users are able to request additional roles or access rights via a self-service portal with an intuitive user interface that unifies the access request process and replaces inefficient manual processes.

"The benefits of the solution are very obvious. We selected Omada's solution because we would achieve our objectives within a short time span. The solution was up and running in just two months, and has increased efficiency of the access provisioning processes and user lifecycle management and also reduced cost as we have eliminated time-consuming and resource intensive manual processes." – Dr. Werner Aumayr, CIO at AMAG.



Country: Austria

Industry: Manufacturer

Solution: Omada Identity

Key Takeaways

- Automated user lifecycle management, provisioning and role management
- Easy integration across all systems and applications
- Increased efficiency of access provisioning processes and user lifecycle management
- Reduced cost, time, and resources intensive manual processes

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Coca-Cola Hellenic Bottling Company

Coca-Cola Hellenic Bottling Company (CCHBC) Modernizes Identity Governance with Omada

Coca-Cola Hellenic Bottling Company (CCHBC), the world's third-largest bottler of Coca-Cola, faced challenges managing access for its 40,000 employees across 29 countries. Their legacy SAP-based solution struggled to keep up with frequent user access changes, impacting productivity.

The Need for Modern IGA

In a quest to overcome the limitations of their legacy SAP-based system, Coca-Cola Hellenic Bottling Company (CCHBC) transitioned to Omada Identity in 2020. CCHBC's outdated solution struggled to keep pace with their dynamic access needs, leading to provisioning inefficiencies and ongoing disruptions. Omada Identity, with its modern, secure, and flexible approach, offered a powerful alternative to manage the entire identity lifecycle for CCHBC's vast workforce and technical accounts within Microsoft Active Directory.

Key Improvements After Omada Identity

- 1. Automated Processes:** Omada automated provisioning tasks, eliminating manual processes and reducing provisioning times by 80%. In one instance, Omada automated the assignment of over 1 million tasks within a week, a scale impossible with manual efforts.
- 2. Improved Efficiency:** Streamlined workflows and self-service capabilities empowered users and reduced help desk tickets.
- 3. Stronger Security and Risk Management:** Omada enforced strong security policies and provided

complete visibility into CCHBC's identity landscape, enabling proactive risk management.

- 4. Seamless Global Integration:** Omada seamlessly integrated with business-critical apps and systems including SAP HCM, Active Directory, Azure AD, ServiceNow, and over 220 offline systems, ensuring consistent access management across a complex global infrastructure.

Impact on Business

- 1. Simplified Access Management:** Omada provided a central platform for requesting and granting access to business resources, simplifying processes, and improving information distribution across systems.
- 2. Minimized Disruptions:** Omada's automatic provisioning ensured that users have uninterrupted access, significantly improving overall business continuity.
- 3. Collaboration and Expertise:** The close collaboration between CCHBC and the Omada team has been instrumental in achieving success. Omada's IGA expertise ensured CCHBC leveraged best practices and avoided unnecessary configurations.

CCHBC is proud of the IGA project's rapid implementation, achieved within just six months, highlighting the efficiency of Omada's methodology.

CCHBC's success story demonstrates how [Omada](#) empowers organizations to achieve efficient, secure, and scalable identity governance.



Coca-Cola
Hellenic Bottling Company

Country: Switzerland

Industry: Consumer Products

Solution: Omada Identity

Key Takeaways

- Automated provisioning processes, which reduced provisioning times by 80 %
- Improved efficiency and streamlined workflows
- Enforced strong security policies, enabling proactive risk management
- Simplified access management

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Deutsche Leasing

Omada Identity Governance Solution as the Foundation for Digital Transformation

[The Deutsche Leasing Group](#) facilitates asset investments for small and medium-sized enterprises in Germany. As asset finance partner for SMEs and the asset finance competence center for the Sparkassen-Finanzgruppe, the focus is on forward-looking measures and new approaches to stay ahead of competitors by becoming more diversified, more digital, and more efficient.

Deutsche Leasing views this as an opportunity to reevaluate internal processes, policies, and structures in order to drive greater efficiency, improve understanding of customer needs, and deliver tailored offerings for each target group. To support these goals, the company increased its investments in IT and data management. The accessibility of business application relies on consistent automated identity governance processes that ensure correct and compliant access for employees, customers, and business partners.

From Interim to Automated Solution

To enable review and validation of access rights, roles and policies a major milestone in the project was the automation of scheduled recertification processes for the most critical resources and systems. This included implementing periodic access reviews to support compliance and security. In total more than 400 target systems were included, most of them via generic DB, Active Directory, and an LDAP using the standard built-in connectors in Omada Identity. Current Recertification surveys included more than 10.000 questions for 85.000 assignments.

"The many built-in standard processes and comprehensive identity governance functionalities in Omada Identity are easily configurable and make it easy for us to continuously adapt our IAM solution to our evolving business needs.

This means that we have a futureproof solution that supports us on our digital journey."

– Marco Pluta, Project Manager of Deutsche Leasing.

Future-Ready IAM Solution

In a highly competitive market Deutsche Leasing has strengthened its position by further diversifying its range of services and improving operational efficiency. The company has made significant progress in its digitization efforts, increasing speed and efficiency while optimizing processes.

By implementing a modern identity governance solution with core IAM capabilities, Deutsche Leasing is able to maintain compliance, improve organizational agility, and support the adoption of new technologies. These advancements position the company for long-term success in an increasingly digital business landscape.

Deutsche Leasing | 

Country: Germany

Industry: Financial Services

Solution: Omada Identity

Key Takeaways

- Increased efficiency of internal processes, policies and structures
- Consistent automated identity governance processes, ensuring correct and compliant access for employees, customers, and business partners
- Automated processes for scheduled recertification of all assignments for critical resources and systems
- Comprehensive identity governance functionalities in Omada Identity

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Frederikshavn Municipality

Flexibility and User-Friendly Self-Service Module Leads Frederikshavn to Choose Omada

Omada, the market-leading provider of solutions for advanced identity management and access management, has been selected to deliver a modernized identity and access management solution for Frederikshavn Municipality. Three main factors drove the need for a modernization of Frederikshavn's identity and access management system, namely:

1. The municipality's previous identity and access management software did not have an adequately user-friendly self-service system. Frederikshavn's motto is that, "Those who can, should", hence there was a need to switch to a system with a great self-service module, which was user friendly for all users across the municipality.
2. In the previous system, it was not possible to make a review of assigned roles and rights. This would have required buying an additional module.
3. Frederikshavn sought a solution which they could adjust themselves, without constantly having to seek help from costly external Consultants.

A User-Friendly System

Frederikshavn has had an identity and access management solution for several years, with the aim of automating multiple work processes in connection with user administration, but now needed a modernized and user-friendly solution to support automated user administration via a self-service portal as well as reporting needs. GDPR and the need to review assigned roles and rights in a user-friendly way were also an important driver.

"We used Gartner's Magic Quadrant for Identity Governance and Administration as the baseline for our decision, choosing the leading suppliers of identity and access management systems to present and demonstrate their solution. We had beforehand created a scope, where we asked the various suppliers to note which requirements they could fulfill," says Per Guldbæk Kristensen. "As a Danish, public organization, it also meant something to have a Danish supplier, as it is easier to be able to work with a local company, such as Omada. Further, the user group and the municipality user group are a great initiative, where customers can network with Omada and all customers are thereby closer to influence." – Per Guldbæk Kristensen, IT Project Leader, Center for Digitization and Welfare Technology at Frederikshavn

Omada was selected by Frederikshavn for the highest scoring of the individual systems, based on both functionality and price. Omada was especially highly recognized in terms of user experience and the ability to manage the solution easily without support.



Country: Denmark

Industry: Local Government

Solution: Omada Identity

Key Takeaways

- Modernized identity and access management solution
- User-friendly self-service system for all users across the municipality
- Automated user administration via self-service portal as well as reporting needs
- Omada selected for highest scoring of individual systems, based on both functionality and price
- Omada highly recognized in terms of user experience and ability to manage the solution easily without support

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IAV GmbH

IAV Streamlines Identity Management for 7,000+ Employees

IAV found themselves struggling with a homegrown identity and access management (IAM) solution. Their legacy system lacked crucial connections to essential systems, creating a web of manual processes for onboarding, offboarding, and managing access changes. This inefficiency not only burdened the IT department but also hampered security and compliance efforts.

Recognizing the need for a modern Identity Governance and Administration (IGA) solution, IAV sought a platform that could streamline workflows, automate tasks, and provide robust security features. Omada Identity emerged as the best choice, boasting a wide range of pre-built connectors and the ability to handle complex access controls. With Omada, IAV envisioned a future of streamlined identity management, improved security, and a significant reduction in IT workload. Omada Identity transformed IAV's identity management landscape, delivering the following benefits:

1. Simplified onboarding, offboarding, and transfers
2. Automated provisioning and de-provisioning
3. Improved security and compliance
4. Reduced IT workload

By implementing Omada Identity, IAV achieved significant improvements in their identity management program and achieved the following results:

1. **Faster Time to Value:** Streamlined onboarding processes mean new hires can access the resources they need quicker, reducing delays and improving productivity.

2. **Empowering IT by significantly reducing workloads:** Omada Identity has significantly reduced IAV's workload in the area of identity management, giving IT staff more time for higher-level initiatives and strategic security improvements
3. **Confidence in Compliance:** Automated access reviews ensure user permissions stay aligned with current roles, simplifying audits and reducing compliance risks.
4. **Data-Driven Security Decisions:** Robust reporting empowers IAV to identify potential security risks and make informed decisions about access control, proactively safeguarding critical data.
5. **Potential Cost Savings:** Automation minimizes manual tasks and the potential for security incidents, leading to a reduction in overall IT costs.
6. **Ongoing Partnership:** IAV leverages Omada's ongoing support and expertise to ensure a future-proof identity management solution that can adapt to their evolving needs.

This case study showcases how Omada Identity empowers global engineering companies like IAV to achieve efficient, secure, and compliant identity management.



Country: Germany

Industry: Automotive

Solution: Omada Identity

Key Takeaways

- From home-grown to modern identity governance and administration (IGA) solution
- Streamlined workflows, automated tasks and robust security features
- Streamlined identity management, improved security and significant reduction in IT workload
- Faster time to value, reduced workloads, enhanced compliance, data-driven security decisions and ongoing partnership

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Copenhagen Municipality

Copenhagen Municipality Chooses Omada's IGA Solution

Copenhagen Municipality is not only the capital of the country, but also the largest municipality in Denmark. With Omada already having a strong portfolio of municipal customers across the Nordics, Copenhagen Municipality joins a growing community of public sector organizations focused on improving security, compliance, and efficiency using Omada's industry-leading solutions.

Driving Process Automation and Efficiency

According to the municipality's tender documentation, Copenhagen was seeking an identity governance and administration (IGA) solution to increase efficiency and secure the identity management of its IT rights. Their goals included improving and simplifying management oversight of access rights, which would also strengthen compliance, automating manual processes, and establishing modern governance principles for access and identity management.

The municipality needed a configurable solution, that a central IGA team could manage. At the time, many of these processes handled manually, using Active Directory. Automating and streamlining identity management aligns with the municipality's plans of moving towards the use of mobile solutions and applications in the cloud, which is today anchored in Microsoft Azure AD.

To meet their objectives, the municipality required a centralized solution capable of managing user rights at scale with high performance.

Comprehensive Identity Governance Requirements

Copenhagen Municipality was looking for a solution to manage the full identity lifecycle — including onboarding, access requests, approvals, and deprovisioning — across a large and complex user environment. Specifically, they required:

- Automated identity lifecycle management
- Self-service access requests
- Workflow configuration
- Role and policy management
- Auditing and access certification
- Automatic provisioning of access and service tickets
- Reporting and analytics
- Password management

Collaborating with Peers Across the Public Sector

Municipalities often operate large, complex IT environments with diverse users and systems running 24/7. Delivering secure, reliable digital services, internally and externally, is critical.

"We enjoy working with all our customers, including our many municipality clients, for whom we have created a unique user group, where customers can network with Omada and peers, as well as get closer to influence," says Omada Founder Morten Boel Sigurdsson. "With the help of our partners, we deliver our product globally, and our strong municipality forum is a testament to the product, which is a perfect fit, also for public organizations and municipalities."



Country: Denmark

Industry: Local Government

Solution: Omada Identity

Key Takeaways

- Increased efficiency and security of identity management
- Simplified management oversight of identity rights and identity lifecycle
- Automated work processes

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Improving Efficiency

Jyske Bank

Jyske Bank Implements Omada Identity

Jyske Bank was founded in 1967 and is today the third-largest bank operating in the Danish market, with 4,200 employees and 105 locations in Denmark as well as locations in Germany, Suisse, France, and Gibraltar. The bank provides banking, mortgage, and financial services for both private and enterprise customers.

Jyske Bank sought to improve its management and control capabilities related to managing identities and access rights across the bank's 110 branches.

Managing access to data and controlling risk is a top priority and technology is at the core of ensuring efficient service. Business drivers include a desire to automate processes and to improve efficiency.

Strong focus on IT

Within the bank and finance sector technology is increasingly at the core of services, as systems are made available via self-service for both customers and employees to ensure a consistent and efficient user experience.

Jyske Bank has a high level of compliance maturity level, with processes well established throughout the organization, as they must adhere to the strict compliance regulations administered by the Danish Financial Supervisory Authority.

To manage and automate all processes for access requests, approval procedures, and provisioning/deprovisioning of access rights, Jyske Bank selected Omada Identity. The solution will also support Jyske Bank's management of HR-related processes, such as employee onboarding, transfers, and off-boarding.

Jyske Bank's key deciding factors for selecting Omada Identity were:

1. Clear visibility to who has access to what
2. Automated access provisioning in compliance with regulatory requirements
3. Comprehensive risk overview in relation to users' access rights profiles and business needs
4. Defined controls (periodic attestation and reporting) to monitor granted user accounts and access rights
5. Automated approval process for access rights to critical systems
6. Omada's best-practice implementation methodology and proven experience in the finance industry



Country: Denmark

Industry: Banking and Finance

Solution: Omada Identity

Key Takeaways

- Improved management of identities and access rights across Jyske Bank's 110 branches and 4,200 employees
- Automated processes and improved efficiency
- Simplified overview of access rights
- Automated approval process for access rights to critical systems

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Vattenfall Europe

Omada Identity Optimizes Identity Management Processes

Vattenfall Europe, a leading European energy company that generates electricity, produces heat, and supplies energy to 4.7 million customers in the Nordic countries, Germany, and Poland, is using a solution delivered by Omada to streamline the management of Identities and Access rights in compliance with the German Energy Industry Act.

Automated Processes

Omada has helped Vattenfall automate many IAM processes that previously were managed manually including processes for onboarding, transferring, and offboarding employees.

The simplified end-user experience, and the ability to quickly adapt processes to changing requirements, has significantly reduced the time and resource needed for managing and executing business operations.

Vattenfall has also benefited from Omada's robust workflow management capabilities and extended the solution to cover purchase management processes. This includes managing purchase order authorization levels and digital signatures.

"The ability to automate processes is extremely crucial in the highly dynamic energy market," says Jutta Cymanek, Omada's Country Manager for DACH. *"The solution from Omada helps Vattenfall automate user provisioning with role-based access control and segregation of duties, for fast and effective management and reporting on users' access rights."*

Accelerated User Provisioning

A productive version of the Omada Identity Solution was implemented in just five months, enabling Vattenfall to meet the requirements around strictly separated access rights, segregation of duties and accurate reporting for auditing and regulatory reviews. Additionally, Omada Identity proved to be a valuable tool in an environment where organizational change is constant.

An investment review of the Identity Management project at Vattenfall concluded that implementing Omada Identity has been a sound investment. The solution has delivered value by automating and accelerating previously manual provisioning tasks, while also reducing Vattenfall's exposure to risk.



Country: Germany

Industry: Utility

Solution: Omada Identity

Key Takeaways

- Automated identity and access management processes, including processes for onboarding, transferring, and offboarding employees
- Simplified end-user experience
- Reduced time and resources in day to day business operations
- Automated user provisioning with role-based access control and segregation of duties
- Fast, effective management and reporting on users' access rights

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BankData

Bankdata Streamlines Identity Governance with Omada Identity Cloud

Bankdata, a leading IT service provider for financial institutions in Denmark, recognized the potential to enhance its identity governance and administration (IGA) capabilities with a cloud-based solution. As a long-time customer of Omada's on-premises IGA solution, Bankdata was already familiar with the value of Omada's technology. However, they sought to gain additional benefits from a cloud-based approach, namely, greater scalability, improved efficiency, and advanced automation.

Requirements and Selecting Omada Identity Cloud

By adopting a move-to-cloud strategy and transitioning to Omada Identity Cloud, Bankdata was able to streamline operations and improve efficiency. They also sought to improve scalability to ensure that their IGA solution could easily adapt to changing organizational needs. Additionally, Bankdata wanted to enhance security by leveraging Omada's cloud-based security measures and compliance capabilities.

Omada Identity Cloud provided Bankdata with a comprehensive solution that met their specific needs, including a unified access management platform, automated join, move, and leave processes, and seamless integration with both on-premises and cloud applications.

To accelerate their migration, Bankdata leveraged the Omada Identity Cloud Accelerator Package, a pre-built implementation toolkit providing a standardized deployment, best-practice process design, and user training. This along with their existing familiarity with Omada enabled them to implement the solution within 12 weeks and achieve a rapid return on their investment.

Deployment, Key Benefits and Results

Bankdata was very impressed with the speed of implementation and was able to onboard their HR system, primary Active Directory (AD) instance, and Entra ID to Omada Identity Cloud in less than three months.

Since deployment, Bankdata has achieved significant improvements in its identity and access management capabilities. The solution has enhanced [security](#) and [compliance](#) through robust controls and automated reporting, while also increasing [efficiency](#) by automating manual tasks. By leveraging Omada Identity Cloud's advanced features, Bankdata has been able to shift focus from operational work to more business-oriented activities—delivering greater value to the organization as a whole.

The Bankdata logo features the word "bankdata" in a sans-serif font. The "bank" portion is in a light green color, and the "data" portion is in a dark blue color.

Country: Denmark

Industry: Financial Services

Solution: Omada Identity Cloud

Key Takeaways

- Fast implementation in 12 weeks and rapid return on investment
- Streamlined operations and improved efficiency through automation of manual tasks
- Shifted focus from operational to business-oriented activities benefitting the organization as a whole

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Flughafen Zürich

Flughafen Zürich AG Moves from Omada's On-Prem Solution to Omada Identity Cloud

Flughafen Zürich AG is the owner and operator of Zurich Airport, the largest international traffic hub in Switzerland. In 2011, Flughafen Zürich AG decided to introduce Omada Identity as an IAM solution to ensure the proper allocation and verification of required rights within the company. It was implemented as an on-premises solution with Omada's long-standing partner Securix.

Omada Identity provided the required IGA functionality and gave the flexibility needed through configuration and customization, to enable Flughafen Zürich AG to operate a reliable and high-performing IAM (Identity and Access Management) solution for more than ten years.

In 2022, Flughafen Zürich AG decided to migrate the existing on-prem solution, Omada Identity, to [Omada Identity Cloud](#). The implementation was done in close collaboration between Omada and Flughafen Zürich AG and was successfully completed in 2023.

Since then, Flughafen Zürich AG has been able to successfully manage all processes relating to identity and access control for the majority of its cloud-based applications. This includes 36 processes, most implemented using the [Omada IdentityPROCESS+ framework](#), as well as integrations with numerous SAP systems, Active Directories, and applications such as LMS, Confluence, HR-relevant tools, and others.

All questions, incidents, ambiguities, and technical suggestions regarding operations that arose during the hyper-care phase were jointly clarified and resolved by the project team within 14 days.

"The joint teamwork between colleagues from Flughafen Zürich AG and Omada enabled us to migrate our established IAM solution from our own data center to the cloud. Now we have a standardized solution that is considerably easier to manage than the previous on-premises solution. We assume that in the future the tasks in operation, maintenance and upgrade can be processed more easily, more cost-effectively, and with less strain on resources. Omada delivered the project in a very professional way, in close partnership with us, and on time and within budget. Even after the go-live, the OMADA colleagues were available for questions regarding maintenance, minor adjustments, support, and operating concepts." – Dietmar Wettach, Senior ICT Solution Architect (Application), Project Manager, Flughafen Zürich AG

Flughafen Zürich

Country: Switzerland

Industry: Transportation & Logistics

Solution: Omada Identity Cloud

Key Takeaways

- Successful management of all identity and access control processes for majority of applications in the cloud
- Successful connection of applications, including SAP systems, active directories, LMS, Confluence, HR-relevant tools
- Smooth migration to Omada Identity Cloud

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Conclusion

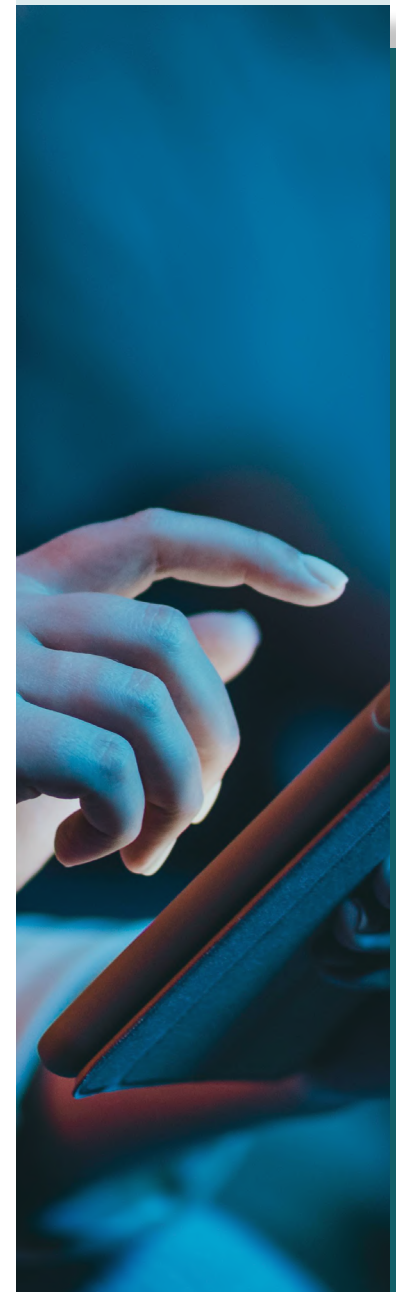
Efficiency, Delivered.

The organizations featured in this eBook each set out to solve different identity challenges. But they all had a shared objective: to modernize their identity processes and unlock new levels of operational efficiency.

Omada helped them replace outdated systems and manual workarounds with intelligent, automated identity governance. The impact is tangible: faster access provisioning, reduced IT overhead, more productive users, and scalable systems built for change.

These aren't incremental improvements, they're strategic gains with measurable ROI. As your organization evolves, identity management shouldn't be a constraint. With Omada, it becomes a catalyst for efficiency and transformation.

Ready to unlock measurable efficiency gains across your identity processes? [Schedule a demo](#) to see how Omada can help streamline operations, accelerate provisioning, and deliver results that move your business forward.





Omada simplifies Identity Governance by providing a full-featured, cloud-native IGA solution that streamlines the complex processes of managing user identities, access, and entitlements. With a focus on automation and user-centric design, Omada reduces manual tasks and enhances operational efficiency, ensuring that organizations can easily enforce security policies, comply with regulations, and manage user access at scale. By leveraging advanced technologies such as AI-driven decision-making and role-based access control (RBAC), Omada enables businesses to achieve stronger security, better compliance, and improved user experiences—without the complexities traditionally associated with identity governance.