



# Transforming Identity Governance with Artificial Intelligence and Machine Learning



Omada is reshaping the future of Identity Governance and Administration (IGA) with AI and machine learning at its core. Our AI-driven approach enhances security, automates decision-making, and simplifies compliance—empowering organizations to manage identity at scale with greater efficiency and precision.

At the heart of this strategy is Javi, Omada's enterprise-grade AI Assistant, enabling users to perform identity tasks seamlessly within popular collaboration tools such as Microsoft Teams. By automating complex processes and delivering intelligent recommendations, Javi enhances decision-making and streamlines governance all through an intuitive interface using natural language.

## Javi skills supported in Microsoft Teams

### 1. Access Requests

- Submit access requests using natural language.
- Easily find the right resource to request— Javi will guide you if you don't know its name.

### 2. Access Approvals

- Approvers receive alert notifications of pending access requests.
- Simplify the approval process with contextual decision-making support, ensuring efficient and informed approvals.

### 3. Notifications and Reminders

- Receive proactive alerts about critical tasks, pending approvals, and compliance activities.
- Benefit from personalized reminders that enhance productivity, ensuring compliance and timely task completion.

### 4. Easy Access to Product Documentation

- Use natural language to access accurate contextually relevant product information, including FAQs, user guides, and technical documents.
- Empower self-service, reduces reliance on support, and improve the overall user experience.

### 5. Analytics & Reporting

- Generate detailed compliance reports and governance insights through simple natural language requests.
- Simplify audit processes, boost regulatory compliance, and gain actionable intelligence.

### 6. Role Insights & Recommendations

- Receive AI-driven recommendations for optimized role assignments and access reviews.
- Enhances governance efficiency by identifying potential role conflicts and recommending least-privileged access based on intelligent insights.