

## SOLUTION BRIEF

# Why Omada is Your Trusted Partner Over Saviynt for IGA Success



Selecting the right Identity Governance and Administration (IGA) solution is a critical decision for any organization. Your chosen vendor will be entrusted with safeguarding sensitive access to your systems and data. Focusing on a vendor with a proven track record of satisfied customers, a commitment to delivering on roadmap promises, and a dedication to exceptional support ensures a smooth and successful IGA implementation that empowers your security posture.

While all modern IGA vendors offer similar core functionalities, their approach, capabilities, and especially customer support can vary widely. Some vendors, including recognized leaders like Saviynt, have been criticized for inadequate post-sale support. This can lead to prolonged issue resolution times, deployment hurdles, maintenance difficulties, and scalability challenges.

This brief explores key areas where Saviynt struggles to compete with Omada. We'll delve into the following themes, demonstrating how Omada's outstanding customer support, proven methodologies, and commitment to customer success set it apart as a more reliable and effective IGA partner:



Track record as a trusted vendor with 100% willingness to recommend



Best practice framework for deploying and operating IGA



12-week fixed price deployment guarantee

Customers Need a Vendor They Can Trust

While price and features are important things to consider when selecting a vendor, exceptional customer service and support are the cornerstones of a successful IGA implementation. Your vendor should be seen as a trusted partner by your organization, providing clear communication, timely support, and a genuine commitment to your success. This means rapid issue resolution, proactive problem-solving, and transparency about potential challenges.

Omada	Saviynt
<p>Omada is more than a vendor; we're your IGA partner every step of the way. With a 100% of reviewers on Gartner Peer Insights willing recommend Omada Identity Cloud, you can be confident in our commitment to your success. Our exceptional support team, consistently praised by customers, provides the personalized assistance you need to achieve robust compliance, streamlined efficiency, and strong identity governance. With Omada, you can rely on swift issue resolution, proactive support, and the peace of mind that comes from working with a vendor genuinely committed to your success.</p>	<p>Customer feedback indicates that Saviynt often falls short in these areas. Reports of slow response times, inconsistent support, and unfulfilled promises raise significant concerns about their ability to deliver the level of service required for a critical security solution like IGA. These challenges can hinder your ability to fully leverage the value of your IGA investment.</p>

✔ Advantage: Omada Identity Cloud

Maximize Your Investment with a Best Practice Framework

A best practice framework is essential for a successful IGA program. It acts as a guide, ensuring your implementation is efficient, secure, and aligns with industry standards. By minimizing errors and streamlining implementation, such a framework can accelerate your time-to-value while maximizing your return on investment.

Omada	Saviynt
<p>Understanding the importance of a best practice framework for long-term success, Omada created IdentityPROCESS+. Built on over two decades of IGA experience, this comprehensive framework aligns your deployment with industry best practices from the start. By optimizing security and efficiency, IdentityPROCESS+ maximizes your investment, minimizes risks, and simplifies ongoing compliance efforts.</p>	<p>While Saviynt provides helpful tips for using specific features, their approach to best practices appears fragmented. They focus on optimizing individual features rather than offering a comprehensive IGA program or framework. This can leave organizations struggling to develop and mature their overall IGA strategy, hindering long-term success and potentially leading to compliance gaps and security vulnerabilities.</p>

✔ Advantage: Omada Identity Cloud

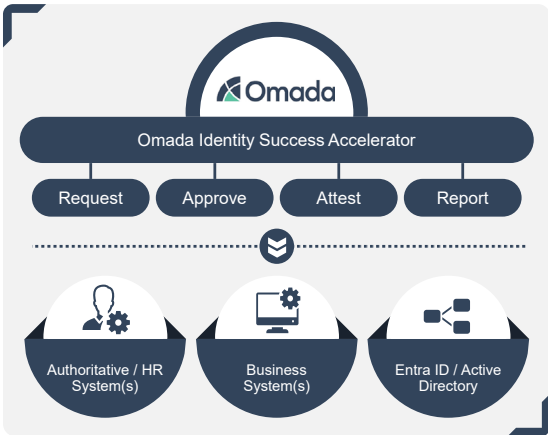
The Power of An Accelerated IGA Deployment Program

Implementing an IGA solution can be a time-consuming and costly endeavor. Traditional deployments often drag on, causing frustration and budget overruns. That’s why accelerated deployment programs are a game-changer. With a fixed price and a guaranteed timeline, you get clear visibility into costs and project length. This means better financial planning and the ability to quickly realize the benefits of your IGA investment. By choosing a vendor that offers these features, you’re setting yourself up for a smoother, faster, and more predictable IGA journey.

Omada	Saviynt
We know time is of the essence when it comes to implementing a new IGA solution. That’s why we offer an accelerated deployment package. This program offers a guaranteed 12-week timeline to migrate customers to Omada Identity Cloud, even if you’re coming from Saviynt. Imagine getting up and running in just three months! You’ll see a faster return on your investment and start reaping the benefits of Omada Identity Cloud sooner.	Saviynt may promise lightning-fast deployments, but customer experiences suggest otherwise. Without a guaranteed implementation timeframe, deployments drag on with no clear accountability for the vendor. This can significantly hinder a business’s ability to quickly realize the benefits of their IGA investment and achieve a strong return on investment.

✔ Advantage: Omada Identity Cloud

The Omada Identity Cloud Accelerator Package takes the guesswork out of your migration, providing a standardized approach to your implementation. With a best-practice framework for process design and comprehensive user training, this comprehensive program ensures rapid deployment and smooth adoption for long-term success. From building a solid foundation to achieving end-to-end access management, our accelerator package streamlines your migration, provides faster access to advanced Omada Identity Cloud functionality, and provides a clear path to achieving your long-term security and compliance goals.



The Omada Identity Cloud Accelerator helps customers to deploy in 12 weeks

Omada: Your Trusted Partner for Future-Proof IGA

When it comes to IGA, choosing the right partner is critical. Omada isn’t just another vendor; we’re your strategic ally in achieving IGA success. Our best practices framework, coupled with our accelerated deployment program and world-class support, sets us apart. We’re not just selling a product; we’re offering a partnership built on trust and results. Choose Omada, and let’s build a stronger, more secure future together.

Experience IGA done right. [Schedule a demo](#) to learn more about Omada’s best-in-class IGA solution and support.

Omada, a global market leader in Identity Governance and Administration (IGA), offers a full-featured, enterprise-grade, cloud native IGA solution that enables organizations to achieve compliance, reduce risk, and maximize efficiency. Founded in 2000, Omada delivers innovative identity management to complex hybrid environments based on our proven best practice process framework and deployment approach.