



Omada Academy Offering

**Supporting Seamless IGA
Adoption and Integration**



Introduction

The purpose of this document is to describe the available Omada training offerings, Omada Certification Program, and Omada's knowledge sharing and learning portal called the Omada Hub. All these are made available to Omada customers and partners through Omada Academy.

Types of trainings

Omada Academy provides individual courses to allow participants dive into a specific topic or area, as well as several unique learning paths that bundle courses into role-based training programs for the most comprehensive and professionally directed skillset available. All our courses are organized into three different themes with specific learning paths.

Omada has the following types of training available*:

- **Instructor led Online Training** – Online on Microsoft Teams.
- **Self-paced digital training** – On Omada Hub.
- **Instructor led Training** – At a customer/partner location.

*At all our courses, the participants will receive training materials in English and get access to Omada Hub.

Learning Paths

To help streamline competencies, we have built four different learning paths. Each learning path is designed to follow the unique roles within an IGA implementation team.

Omada Academy offers the following Omada Identity learning Paths:

- Omada Identity Implementation Consultant
- Omada Identity Solution Architect
- Omada Identity Administrator
- Omada Identity Project Manager

How to Get Certified

Both customers and partners can participate in Omada's Certification Program.

All our certifications are designed to match specific roles in an IGA team. This enables you to best demonstrate your degree of mastery of the IGA domain and Omada Identity.

Here's how to get certified:



Enroll in the Learning Path: Purchase access to Learning Path relevant to your role. Contact Omada Academy (training@omadaidentity.com) to sign up for the relevant courses and certification assessment.



Complete the Training: You will have access to **Omada Hub**, where you can find all the training materials that are part of your Learning Path. Before you attempt the certification assessment, we recommend completing the self-paced digital courses, as well as any instructor-led online training that may be included.

It's important to note that Omada Hub is more than just a repository of training materials. It's also a knowledge-sharing community where you can stay updated on the latest product releases and updates.



Take the Assessment: After completing the training, you'll receive access to the certification assessment via Questionmark. You have three attempts available.



Earn Your Badge: Successfully pass the test and you will receive an email with a link to claim your digital badge, affirming your certified status.

Certification Details

The certification is valid for one year, and you will be notified 60 days before your certification badge expires. In order to renew your certification contact Omada Academy (training@omadaidentity.com).

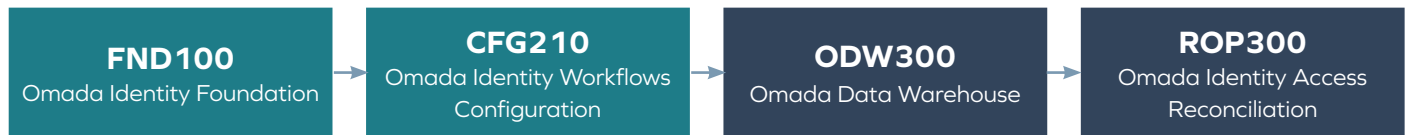
As our solution matures over time, the criteria for your certifications may change. Therefore, you will need to **renew your certification once a year** to stay up-to-date with the most recent version of Omada Identity and maintain your relevant expertise in the field.

The renewal fee is DKK 1.880 USD 280 EUR 260

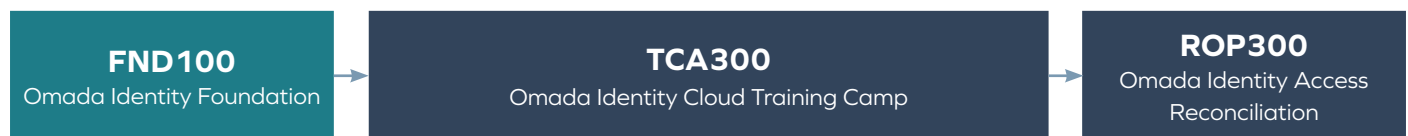
Omada Certification Program overview

Omada Certified Implementation Consultant

This certification confirms your understanding of scoping, implementing, and delivering Omada Identity projects.



OR:

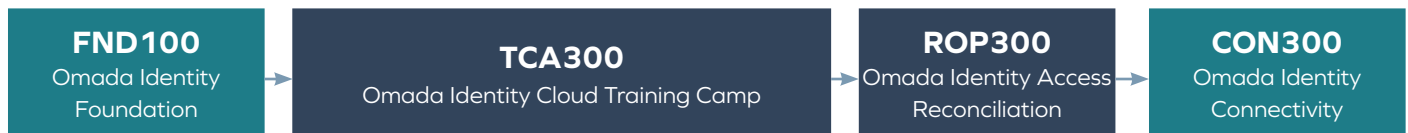


Omada Certified Solution Architect

This certification verifies that you can configure and design Omada Identity solutions, perform advanced deployments and lead complex projects.

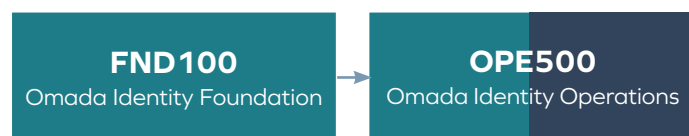


OR:



Omada Certified Administrator

This certification verifies that you can master Omada Identity maintenance and daily operations



Omada Certified Project Manager

This certification verifies that you can master Omada Identity project management.



Omada Certification Program

The Omada Certification Program consist of the following role-based certifications:



Omada Certified Implementation Consultant

This certification confirms your understanding of scoping, implementing, and delivering Omada Identity projects. The certification is part of the Omada Identity Implementation Consultant learning path, which consist of the following training:

- **FND100:** Omada Identity Foundation self-paced digital training (6 hours).
- **CFG210:** Omada Identity Workflows Configuration self-paced digital training (5 hours).
- **ODW300:** Omada Data Warehouse training (combination of self-paced digital training + instructor led online training (1 day + 3 hours).
- **ROP300:** Omada Identity Access Reconciliation training (combination of self-paced digital training and instructor led online training (1 day + 3 hours).

or

- **FND100:** Omada Identity Foundation self-paced digital training (6 hours).
- **TCA300:** Omada Identity Cloud Training Camp (10 days instructor led online training).
- **ROP300:** Omada Identity Access Reconciliation training (combination of self-paced digital training and instructor led online training (1 day + 3 hours).



Omada Certified Solution Architect

This certification verifies that you can configure and design Omada Identity solutions, perform advanced deployments and lead complex projects. The certification is part of the Omada Identity Solution Architect learning path, which consist of the following training:

- **FND100:** Omada Identity Foundation self-paced digital training (6 hours).
- **CFG210:** Omada Identity Workflows Configuration self-paced digital training (5 hours).
- **ODW300:** Omada Data Warehouse training (combination of self-paced digital training + instructor led online training (1 day + 3 hours).
- **ROP300:** Omada Identity Access Reconciliation training (combination of self-paced digital training and instructor led online training (1 day + 3 hours).
- **CON300:** Omada Identity Connectivity training self-paced digital training (5 hours).

or

- **FND100:** Omada Identity Foundation self-paced digital training (6 hours).
- **TCA300:** Omada Identity Cloud Training Camp (10 days instructor led online training).
- **ROP300:** Omada Identity Access Reconciliation training (combination of self-paced digital training and instructor led online training (1 day + 3 hours).
- **CON300:** Omada Identity Connectivity training self-paced digital training (5 hours).



Omada Certified Administrator

This certification verifies that you can master Omada Identity maintenance and daily operations. The certification is part of the Omada Identity Administrator learning path, which consist of the following training:

- **FND100:** Omada Identity Foundation self-paced digital training (6 hours).
- **OPE500:** Omada Identity Operations instructor led online training (2 days) or self-paced digital training (5 hours).



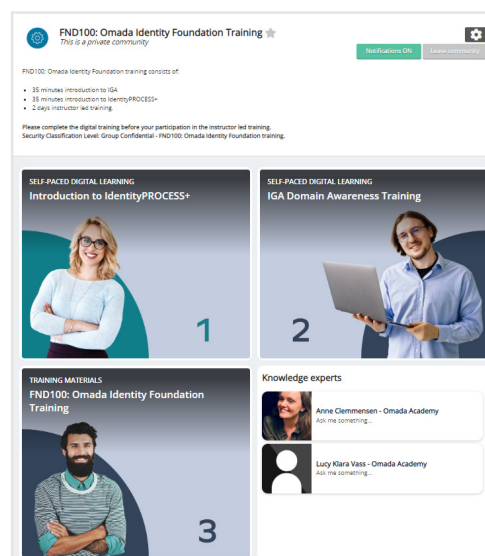
Omada Certified Project Manager

This certification verifies that you can master Omada Identity project management. The certification is part of the Omada Identity Project Manager learning path, which consist of the following training:

- FND100: Omada Identity Foundation self-paced digital training (6 hours).
- PDT100: Omada Identity IGA project delivery self-paced digital training (2 hours).
- ADT100: Omada Identity Accelerator project delivery self-paced digital training (2 hours).

Be part of Omada Hub community

Upon registering for our product training, you unlock access to Omada Hub. This isn't just a collection of training materials; it's a vibrant platform designed for knowledge exchange. Here, you'll stay in the loop on the newest product features and updates, while also having the opportunity to share your own insights and interact with other Omada users.



Omada Identity Learning Paths



Omada Identity Implementation Consultant



Who should join?

Implementation Consultants who are looking to scope and deliver Omada Identity.



Prerequisites

Experience within a project framework and key project deliverables, such as statement of work, work breakdown structures, and stakeholder mapping, is necessary.



Duration

12 days (With participation in TCA300: Omada Identity Cloud Training Camp).

or

4 days (Without participation in TCA300: Omada Identity Training Camp).



Description

This learning path focuses on your understanding of scoping, implementing, and delivering Omada Identity projects in an organization. Over the course of this learning path, participants will receive a general introduction to the IGA field and Omada Identity, as well as an introduction to Omada's proven implementation method, which aims to deliver the first part of the Omada Identity project in a compact timeframe and quick ROI.

The core of this learning path is a 10-day long case-based Omada Identity Cloud Training Camp where you and a small team of other course participants will go through an end-to-end simulated Omada Identity project, supervised by IGA experts within the different stages.

Omada Identity Solution Architect



Who should join?

Solution Architects looking to understand and work with the architecture and functions of Omada Identity.



Prerequisites

Experience with the Microsoft technology stack is essential, as well as general understanding of IGA.



Duration

12 days (With participation in TCA300: Omada Identity Cloud Training Camp).

or

4 days (Without participation in TCA300: Omada Identity Training).



Description

This learning path will give the participants a general overview of the IGA field before focusing on the architecture, functions, and advanced loading of data in Omada Identity. The participants will also gain knowledge about the handover to operations and the concepts, principles, and practices of Omada Identity Application Management.

The core of this learning path is a 10-day long case-based Omada Identity Cloud Training Camp where you and a small team of other course participants will go through an end-to-end simulated Omada Identity project, supervised by IGA experts.

Omada Identity Administrator



Who should join?

User Administrators and Omada Identity Application Owners who want to master the daily administration or operations of Omada Identity.



Prerequisites

Operational experience with other applications is essential, with a general understanding of your company's application landscape an added advantage.



Duration

3 days.



Description

This learning path provides the participants with the skillset needed to become the organization's Super User, the Omada Identity Application Owner or Operations Manager.

The learning path introduces the participants to the general field of IGA as well as how Omada Identity works, and how it is installed and configured. It will also cover the concepts, principles and governance practices of Omada Identity application management, and address some of the more technical aspects of day-to-day operations including monitoring basic access troubleshooting.

Omada Identity Project Manager



Who should join?

Project Managers who are looking to deliver Omada Identity projects.



Prerequisites

Previous experience within managing and delivering projects.



Duration

2 days.



Description

This learning path provides the participants with the skillset needed to deliver Omada Identity projects, both standard and Accelerator Package.

The learning path introduces the participants to the general field of IGA and explains the best approaches and practices used to manage implementing Omada projects. It will also cover the Process+ and Project+ concepts and show examples of previous implementations.

Course descriptions



FND100: Omada Identity Foundation



Who should join?

Everyone who must understand the basics of IGA and Omada Identity.



Prerequisites

The participants must complete the 35 minutes IGA Awareness self-paced digital training at Omada Hub. The participant will get access to this training when signing up for the FND100: Omada Identity Foundation course. Furthermore, a basic understanding of Microsoft components such as registry and file share and SQL experience can be an advantage.



Duration

6 hours self-paced digital training.



Description

This entry-level course is the starting point for everyone working with Omada Identity, outlining the process framework – IdentityPROCESS+ – that underpins the methodology and design.



Learning objectives

After completion, participants will:

- Understand the Identity and Access Governance area and the terminology.
- Understand how Omada Identity is used and configured.
- Understand the underlying architecture in order to understand the data flows between Omada Identity and target systems.
- Have a good understanding of how business processes are enabled by Omada Identity.
- How to do light configuration of these, based on a client's unique preferences.

IST100: IGA Sponsor Training



Who should join?

CISOs, Security Managers, IT Directors, and other IT professionals interested in understanding what business value an IGA solution brings a company and how to estimate the return on investment (ROI).



Prerequisites

No prerequisites.



Duration

1 day.



Description

Based on Omada's best practice framework, this course introduces participants to how to successfully scope and deploy an IGA solution to realize the security, compliance and efficiency benefits they need to run their business.

The course focuses on the business aspects of an IGA implementation such as the value gained and which stakeholders to include in the different parts of the implementation.



Learning objectives

After completion, participants will:

- Understand the most common business issues that an IGA system addresses.
- Be able to demonstrate the benefits of an IGA system using Omada's use case scenarios.
- Be able to calculate the ROI of an IGA system implementation.

PDT100: Omada Identity IGA Project Delivery



Who should join?

Project Managers who wants to understand the basics of delivering IGA projects.



Prerequisites

- Previous PM experience.
- Completion of FND100: Omada Identity Foundation training.



Duration

2 hours.



Description

Participants will go through Project+ and Process+ approaches, explore the best practices of Omada project delivery and then will see them used in practice while exploring a case study.



Learning objectives

After completion, participants will:

- Understand Project+ and Process+ approaches.
- Be able to deliver a project using Omada best practices and recommended tools.
- Be familiar with the Omada Project Manager profile.

ADT100: Omada Identity Accelerator Project Delivery



Who should join?

Project Managers having a perspective of delivering an Accelerator Package Project.



Prerequisites

- Previous PM experience.
- Understanding of Project+ and Process+.
- Familiarity with the AD connector guide.
- Completion of FND100: Omada Identity Foundation training.



Duration

2 hours.



Description

Participants will explore three phases of implementing an Accelerator Package: Initiation, Management and Conclusion. Each phase will contain description of tools, approaches, and best practices. The self-paced digital training will be followed up by an implementation case study.



Learning objectives

After completion, participants will:

- Understand the concept of the Accelerator Package.
- Be able to decide when extension or scope should be added to the accelerator package.
- Be able to deliver an Accelerator project using Omada best practices and recommended tools.

CFG200: Advanced Installation Training

THIS TRAINING IS RELEVANT ONLY FOR OMADA IDENTITY ON PREMISE SOLUTIONS.

This course will be provided as blended learning as a combination of self-paced digital training on Omada Hub and instructor led online training. You must complete the self-paced digital training before participating at the instructor led online training.



Who should join?

Everyone who wants advanced skills within the installation of Omada Identity components and recognizing the environmental pre-requisites for Omada product to work properly.



Prerequisites

Before starting this course, you should have completed the FND100: Omada Identity Foundation training. Participants should also have a good understanding of Windows Server features (IIS, Event Viewer), networking, SQL, SSIS & SSRS.



Duration

2 days.



Description

This course gives participants advanced knowledge about installation process of Omada Identity product along with environmental requirements that needs to be met before starting the installation process. After installation, a post-install configuration is done for confirming proper work of the solution for a next phase of the project.



Learning objectives

After completion, participants will:

- Understand the Omada requirements in the matter of server features and software.
- Understand the network relations between Omada product components.
- Be able to install Omada Identity on a newly created server(s).
- Implement post installation configuration for a Lights-On project phase.

Please bring a laptop capable of running a Microsoft Remote Desktop (RDS) Client.

APP200: Omada Identity Application Onboarding



Who should join?

Consultants and Solution Architects who work with Omada Identity implementations.



Prerequisites

No prerequisites.



Duration

1 hour.



Description

The aim of the Omada Identity Application Onboarding training is to make sure that all Consultants and Solution Architects are familiar with the standard procedure of onboarding applications and work accordingly.



Learning objectives

After completion, participants will:

- Define what an Application Onboarding is (contrary to a system onboarding).
- Explain why we do Application Onboarding.
- Explain the terms and concepts of the Application Onboarding.
- Perform an Application Onboarding consisting of the 3 steps:
 - o Create application.
 - o Create application account.
 - o Onboard application.

CFG210: Omada Identity Workflows Configuration



Who should join?

Everyone who needs to understand the basics of how to configure the process and survey modules of Omada Identity to match businesses processes.



Prerequisites

Before starting this course, you must have completed the FND100: Omada Identity Foundation training.



Duration

5 hours self-paced digital training.



Description

This course gives participants an introduction to the rationale and framework for working with processes in Omada Identity and how this is configured to match a customer's business processes.



Learning objectives

After completion, participants will:

- Be able to build an Omada Identity workflow/process.
- Know how to initiate, control, close and follow-up on a survey.
- Understand, on an intermediate level, the creation of survey templates in Omada Identity.

TCA300: Omada Identity Cloud Training



Who should join?

Implementation Consultants, Solution Architects, Project Managers, and others looking to get a deep understanding and experience of an Omada Identity implementation.



Prerequisites

To participate in this training, participants should:

- Complete the 5 hours FND100: Omada Identity self-paced digital Foundation training.
- Complete the 30 minutes of self-paced digital training 'How to get ready for the Omada Identity Cloud Training Camp.
- Have basic knowledge of Microsoft AD, and SQL.



Duration

10 days.



Description

The TCA300: Omada Identity Cloud Training Camp is based on a problem-solving approach where the participants will work in small project teams to deploy Omada Identity Cloud standards in a simulated real-life customer project.

The TCA300: Omada Identity Cloud Training Camp will be provided in a blended learning setup with a combination of instructor-led online training, digital self-paced training, and hands-on work in project teams.

Description of the 10 days of training

Guided by Omada experts, the teams will work on a real-life implementation project in which they go through a deployment of Omada Identity Cloud standards. During the implementation, the participants are faced with a couple of errors and setbacks, which they are expected to troubleshoot and solve on their own as a team.

This approach allows participants to take control of their learning and solve real-world problems using Omada Identity Cloud and, consequently, serves as preparation of field reality for the participants.

Learning objectives

After completion of the course, participants will be able to:

- Deploy Omada Identity Cloud standards:
 - Collect Identity Data.
 - Collect Access Data.
 - Configuring processes and identities.
 - Conducting provisioning.
- Map use cases to Omada functionality.
- Apply selected standard use cases from Identity PROCESS+ in an enterprise environment.



ODW300: Omada Data Warehouse



Who should join?

Everyone who wants advanced skills within the architecture and model of the Omada Data Warehouse.



Prerequisites

Before starting this course, you must have completed the FND100: Omada Identity Foundation training and have a good understanding of T-SQL, SSIS & SSRS.



Duration

3 hours self-paced digital training and 1-day instructor led online training.



Description

This course gives participants advanced knowledge about the ODW component of the Omada Identity, including advanced loading of data and how to exchange data with the Enterprise Server component.



Learning objectives

After completion, participants will:

- Understand how data flows in Omada Identity.
- Have comprehensive knowledge of system onboarding – how to match data inside and outside of solution.
- Be able to build custom reports.

CON300: Omada Identity Connectivity



Who should join?

Everyone who wants to understand how Omada Identity connects with external systems and configure such connection.



Prerequisites

Before starting this course, the participant must have completed the FND100: Omada Identity Foundation training.

Participants should have a good understanding of LDAP, Active Directory, SAP, REST, networking, SQL.



Duration

5 hours self-paced digital training.



Description

This course gives participants advanced knowledge about connectivity of Omada Identity product. It takes them through basics of the data flow between the systems, and the whole process of configuring the connection with several external systems, including data import and provisioning, and choosing proper connectors and collectors.



Learning objectives

After completion, participants will:

- Understand the concepts and flow of data collection and data provisioning in Omada Identity.
- Be able to import data from company HR system.
- Understand how to use Omada Identity connectors.
- Be able to connect Active Directory to the solution.
- Know the basics of application onboarding.
- Be able to use Omada REST connectivity as a foundation to create a custom connector.

ROP300: Omada Identity Access Reconciliation



Who should join?

Implementation Consultants and Solution Architects.



Prerequisites

- Participate in 1+ projects using RoPE and OPS
- Completion of the following courses:
 - o FND100: Omada Identity Foundation Training.
 - o CFG210: Omada Identity Workflows Configuration Training.
 - o ODW300: Omada Data Warehouse Training.
- Read latest version of:
 - o RoPE advanced configuration guide Provisioning Status and Tasks Explained.
 - o Omada Identity release notes.



Duration

3 hours self-paced digital training and 1-day instructor led online training.



Description

This is an intermediate level course aiming to further the participant's knowledge in desired state generation and actual state reconciliation via RoPE and its communication with OPS. The core focus of the training will be on master data setup and troubleshooting.



Learning objectives

After completion, participants will:

- Understand how RoPE functions and is configured.
- Have an improved understanding of data flows between Enterprise Server and the target systems(s).
- Have improved their troubleshooting skills in regards to RoPE.

OPE500: Omada Identity Operations



Who should join?

User Administrators and Omada Identity Application Owners who want to master the daily administration or operations of Omada Identity.



Prerequisites

Before starting this course, you must have completed the FND100: Omada Identity Foundation training.



Duration

2 days instructor led online training

or

5 hours self-paced digital training.



Description

This course gives participants an introduction to the concepts, principles and governance practices of Omada Identity Application Management as well as addressing some of the more technical aspects including monitoring, basic accesses and troubleshooting day-to-day operation.



Learning objectives

After completion, participants will:

- Understand and execute daily governance operations in Omada Identity.
- Be able to monitor the Enterprise Server, Omada Data Warehouse, SSMS and Windows event logs.
- Verify and troubleshoot the performance of various interfaces on the Omada Identity.
- Have knowledge about Omada Identity Management Portal.

Omada Identity End User Training



Who should join?

Employees and managers that are going to use Omada Identity as an end user.



Prerequisites

No prerequisites.



Duration

1 hour.



Description

This course gives employees and managers an introduction to the essential features from an end-user perspective. We offer three different package options for this course:

Sharing .story files

Omada Academy creates the training in Articulate Storyline. The course will be shared as a .story file for you to tailor them to your needs.

Pick and Choose

Within this option, you can choose any modules from the current offer. We can include additional complementary modules (up to 25% of the new training content). Your visual brand will be integrated.

Tailor-made Training

We offer the development of tailor-made training that can offer both indicated substantive scope as well as your key visual.



Learning objectives

After completion, participants will:

- Onboard employee.
- Onboard contractor.
- Request access.
- Approve access.
- Remove access.
- Delegate access.
- Use the Compliance Workbench and Operations Dashboard.
- Create Surveys and Reports.

Frequently Asked Questions



Frequently Asked Questions

Once I've found the training, I want to take, how do I enroll in it?

If you want to sign up for an instructor led training, please send an email to training@omadaidentity.com.

If you want to sign up for a self-paced digital training, you find the registration site [here](#).

When do I get all the practical training details?

After signing up, you will receive a confirmation mail by Omada Academy with all practical details.

For instructor led online training, you will receive a separate invite to Microsoft Teams.

What skills are needed for the training?

Each training has specific mandatory and optional training parameters.

Please review each training description for requirements.

What should I bring to the instructor led online course?

Each participant should bring a laptop capable of running a Microsoft Remote Desktop (RDS) Client.

How many participants can attend an instructor led online training?

There is a limit of 12 participants. If a training is fully booked, please contact Omada Academy at training@omadaidentity.com. There is a minimum requirement of at least 4 registered participants for a course to proceed.

If I want more information or have unanswered questions, where should I direct my questions? You are always welcome to contact Omada Academy at training@omadaidentity.com. We are here to support and guide you.

Price Structure



Omada Academy Learning Paths (including certifications)

Omada Identity training at an Omada location or as instructor led online training.
Below prices are per participant.

Learning Path	Duration	Price		
		USD	EUR	DKK
Omada Identity Implementation Consultant	12 days*	13.720	12.660	96.300
Omada Identity Solution Architect	12 days*	14.850	13.680	104.120
Omada Identity Administrator	4 days**	2.810	2,550	19.370
Omada Identity Project Manager	2 days*	2.010	1.830	13.810

* Including participation in TCA300: Omada Identity Cloud Training Camp and certification fee.

The certification must be renewed once a year. The renewal fee is DKK 1.880, USD 280, EUR 260.

Omada Identity Instructor Led Online Training

Omada Identity standard training as instructor led online training.
Below prices are per participant.

Course	Duration	Price		
		USD	EUR	DKK
IGA Sponsor Training (IST100)	1 day	1.980	1.820	14.130
Advanced Installation Training (CFG200)	2 days	3.960	3.640	28.250
Omada Identity Cloud Training Camp (TCA300)	10 days	10.060	9.310	70.620
Omada Identity Access Reconciliation (ROP300)	1 day + 3 hours	1.980	1.820	14.130
Omada Data Warehouse (ODW300)	1 day + 3 hours	1.980	1.820	14.130
Omada Identity Operations (OPE500)	2 days	1.980	1.820	14.130

Omada Identity Self-Paced Training

Omada Identity standard self-paced digital training on Omada Hub, Omada's knowledge sharing and learning platform.

Below prices are per participant.

Course	Duration	Price		
		USD	EUR	DKK
Omada Identity Foundation (FND100)	6 hours	1.130	1.020	7.820
Omada Identity IGA Project Delivery (PDT100)	1 hour	160	150	1.130
Omada Identity Accelerator Project Delivery (ADT100)	2 hours	160	150	1.130
Omada Identity Application Onboarding (APP200)	1 hour	340	310	2.250
Omada Identity Workflows Configuration (CFG210)	5 hours	1.130	1.020	7.820
Omada Identity Connectivity (CON300)	5 hours	1.130	1.020	7.820
Omada Identity Operations (OP500)	5 hours	1.130	1.020	7.820
End User Training: 'Sharing .story files' *	-	15.440	14.180	105.000
End User Training: 'Pick and Choose' *	-	20.240	18.590	137.500
End User Training: 'Tailor-made Training' *	-	43.670	40.100	297.000

*This price is for a training package for unlimited end-users.

Omada Identity Training - Onsite

Customer/Partner Location

Omada Identity standard training at the customer's/partner's location (Maximum 10 participants).
Note that the costs for travel, accommodation, and meals for participants are not included in the course fee.

Course	Duration	Price		
		USD	EUR	DKK
Omada Identity Foundation (FND100)	2 days	9.960	9.310	70.620
IGA Sponsor Training (IST100)	1 day	5.030	4.710	35.310
Advanced Instllation Training (CFG200)	2 days	9.960	9.310	70.620
Omada Identity Workflows Configuration (CFG210)	1 day	5.030	4.710	35.310
Omada Identity Cloud Training Camp (TCA300)	N/A	N/A	N/A	N/A
Omada Identity Access Reconciliation (ROP300)	1 day + 3 hours	9.960	9.310	70.620
Omada Data Warehouse (ODW300)	1 day + 3 hours	9.960	9.310	70.620
Omada Identity Operations (OP500)	2 days	9.960	9.310	70.620