

# Municipality of Copenhagen

Copenhagen Municipality Chooses Omada's IGA Solution



City of Copenhagen

**Country:** Denmark

**Industry:** Local Government

**Solution:**

Omada Identity and Access Governance solution

**Omada, the international identity and governance administration (IGA) firm, has been selected to deliver an IGA solution to the municipality of Copenhagen, Denmark's largest municipality.**

Copenhagen Municipality is not only the capital of the country, but also the largest municipality in the country. With Omada already having a strong municipality portfolio of customers in both Denmark and other Nordic countries, Copenhagen Municipality joins a growing forum of public organizations focusing on improving security, compliance, and efficiency using Omada's industry leading product.

**Process automation and efficiency ramp up**

According to the tender material from the municipality, Copenhagen sought an identity governance and administration (IGA) solution which would increase efficiency and secure the identity management of the municipality's IT rights. The municipality also sought a simplified management oversight of identity rights (which in turn would also provide increased compliance), to automate manual work processes, and to establish new governance principals for identity management of access rights.

The municipality wanted a configurable solution, which a central IGA team could handle the daily operation of. The work is today done manually, using Active Directory, and the automation and increased efficiency of the processes is in line with the municipality's plans of moving towards the use of mobile solutions and applications in the cloud, which is today anchored in Microsoft Azure AD. It is therefore necessary for the municipality to get a central solution with a high performance level of the management of user rights.

Finally, the municipality sought a product to manage, allot, and revoke access rights for employees in the municipality and solve identity lifecycle management, access requests, configuration of workflows, role and policy management, audits, access certification, automatic provisioning of data and service tickets, reporting and analytics, and password management needs.

**Network with peers**

Municipalities are often made up of many highly complex IT systems, which need to run 24/7 and are made up of an active and complex mix of users, working to deliver IT systems, securely, to the many users. This in turn means municipalities have an obligation to provide the best level of service, both internally and externally.

*"We enjoy working with all our customers, including our many municipality clients, for whom we have created a unique user group, where customers can network with Omada and peers, as well as get closer to influence" says Omada Founder, Morten Boel Sigurdsson. "With the help of our partners, we deliver our product globally, and our strong municipality forum is a testament to the product, which is a perfect fit, also for public organizations and municipalities."*

Omada, a global market leader in Identity Governance and Administration (IGA), offers a full-featured, enterprise-grade, cloud-native IGA solution that enables organizations to maximize efficiency, reduce risk, and meet compliance requirements. Founded in 2000, Omada delivers innovative identity management to complex hybrid environments based on our leading technology, proven best practice process framework, and best-in-breed deployment approach. [www.omadaidentity.com](http://www.omadaidentity.com) | [info@omadaidentity.com](mailto:info@omadaidentity.com)